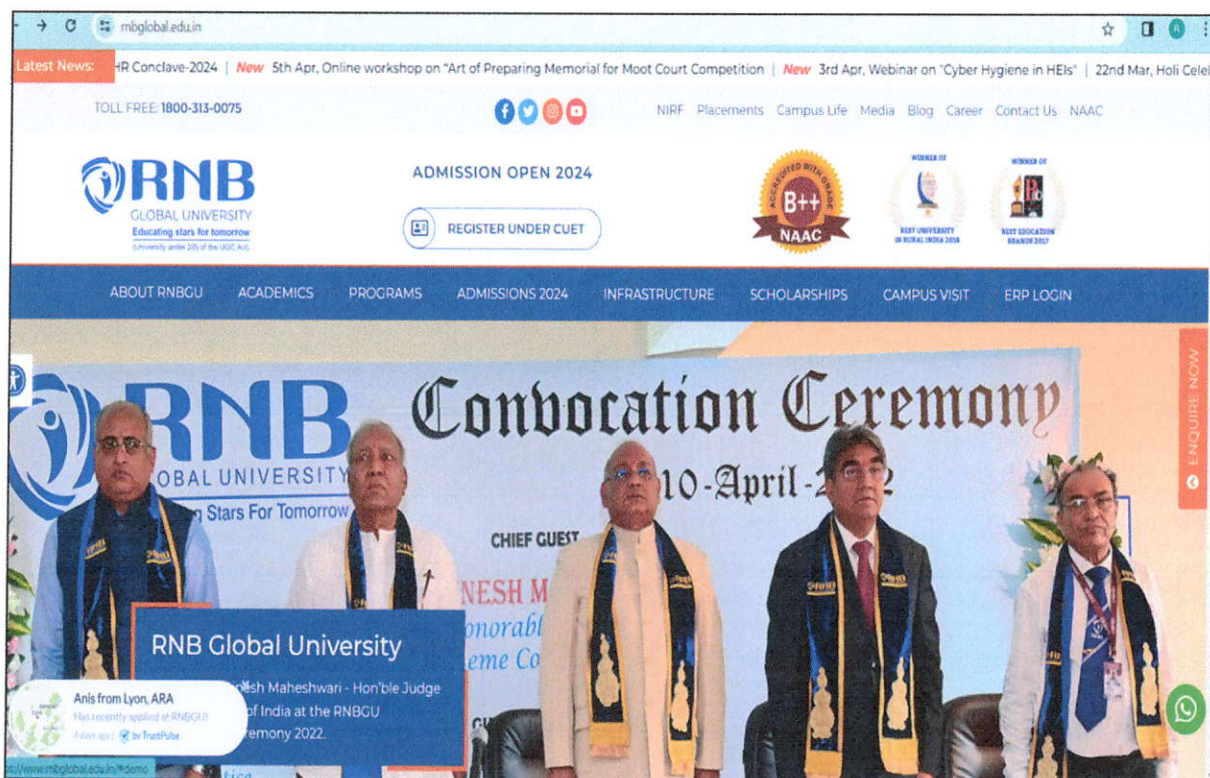


Self-Study Report
1st Cycle (Re-Assessment)

Matrix 7.1.7

**Assistive technology and facilities for Divyangjan
accessible website, screen-reading software,
mechanized equipment**



University website Interface



Various provisions for Divyangjan on Website of RNB Global University



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ACCESSIBILITY OPTIONS

Change Text size

☐ Largest ☐ Larger ☒ Default ☐ Smaller ☐ Smallest

Change Theme

☒ Default ☐ White on Black ☐ White on Blue ☐ Black on orange

Change Text Spacing

☒ Default ☐ Wider

APPLY CHANGES

Accessibility Options on Website for Colour Blind

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ACCESSIBILITY OPTIONS

Change Text size

☐ Largest ☐ Larger ☒ Default ☐ Smaller ☐ Smallest

Change Theme

☐ Default ☐ White on Black ☐ White on Blue ☒ Black on orange

Change Text Spacing

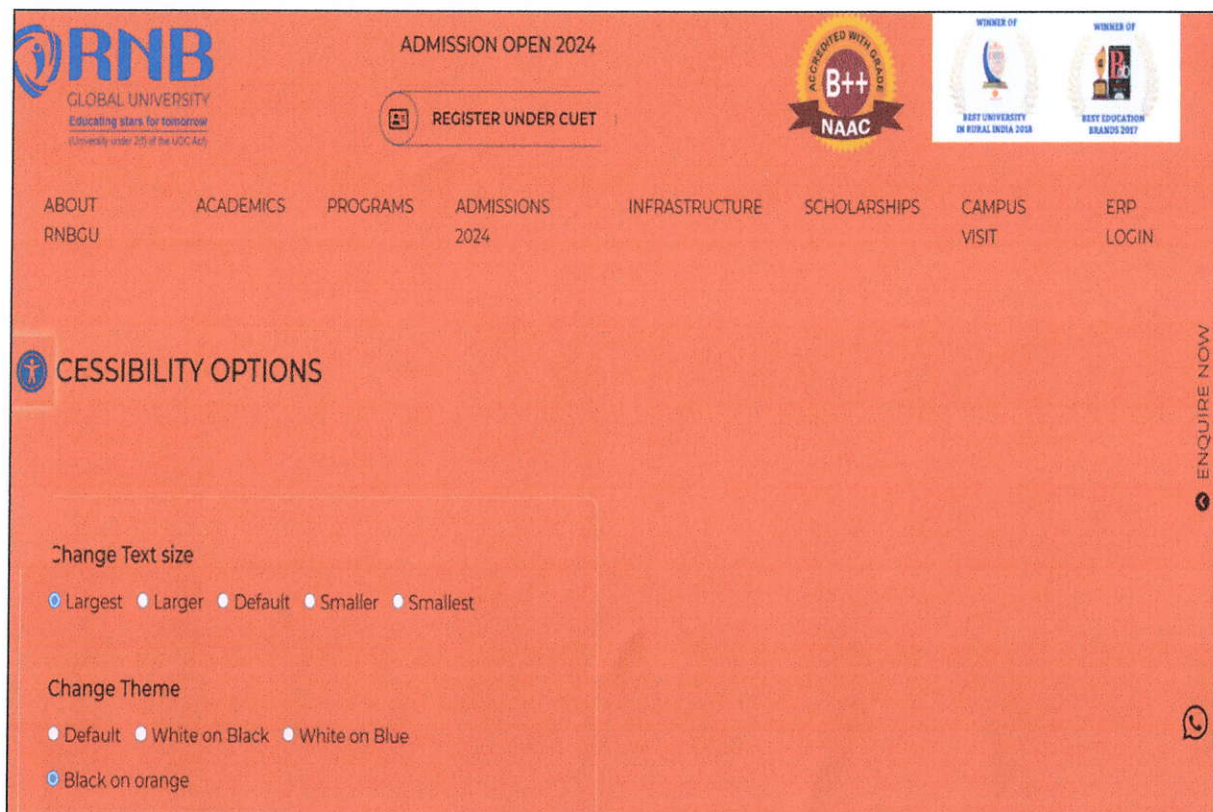
☒ Default ☐ Wider

APPLY CHANGES

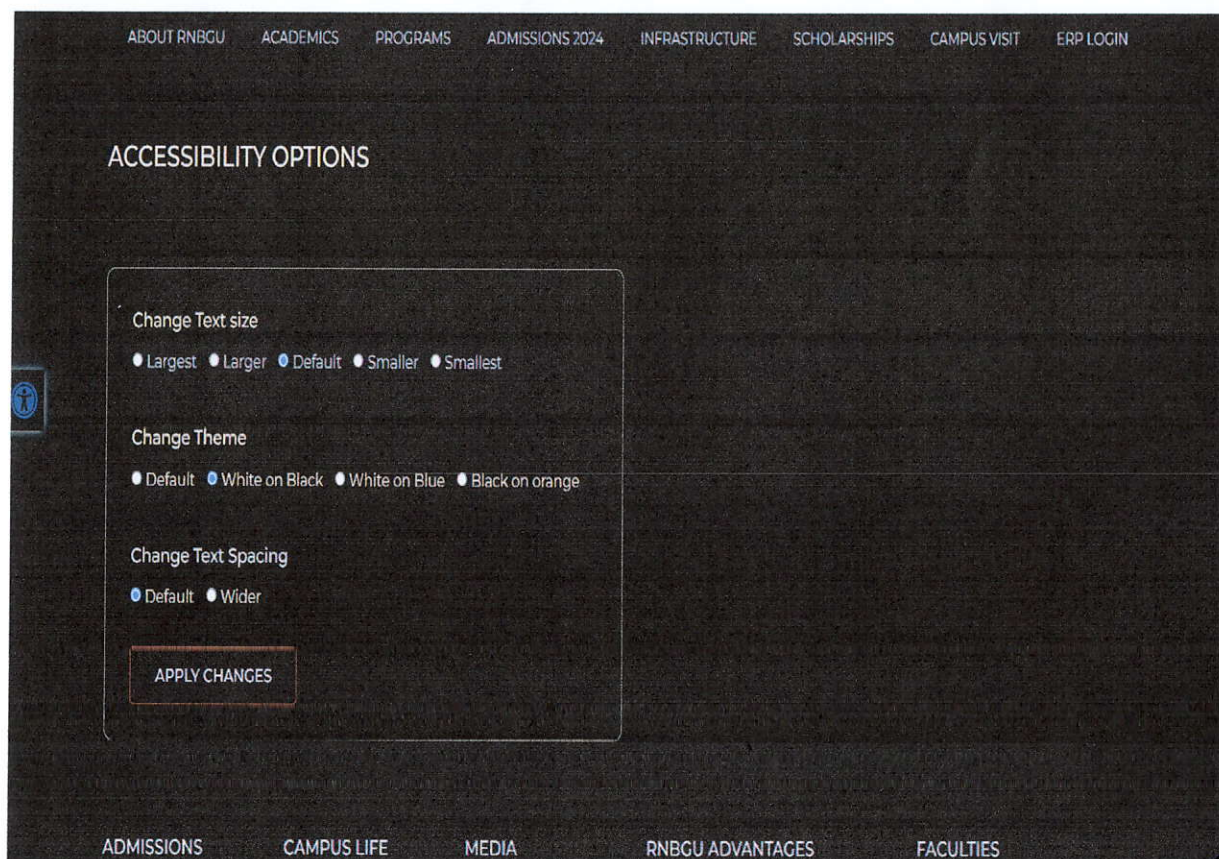
[ADMISSIONS](#) [CAMPUS LIFE](#) [MEDIA](#) [RNBCU ADVANTAGES](#) [FACULTIES](#)

Accessibility Options on Website for Colour Blind





Change in Theme for Visually Challenged Persons (Black and Orange)



Change in Theme for Visually Challenged Persons (Black and Orange)



SCREEN READER

Empowerment of Persons with Disabilities Department website complies with World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.0 level AA. This will enable people with visual impairments access the website using assistive technologies, such as screen readers. The information of the website is accessible with different screen readers.

VARIOUS SCREEN READERS TO CHOOSE FROM



Screen Reader	Website	Free / Commercial
Screen Access For All (SAFA)	http://safo-reader.software.informer.com/download/	Free
Non Visual Desktop Access (NVDA)	http://www.nvda-project.org/	Free
System Access To Go	http://www.satogo.com/	Free
Thunder	http://www.screenreader.net/index.php?pageid=11	Free
Hal	http://www.yourdolphin.co.uk/productdetail.asp?id=5	Commercial
JAWS	http://www.freedomscientific.com/Downloads/JAWS	Commercial
Supernova	http://www.yourdolphin.co.uk/productdetail.asp?id=1	Commercial
Window-Eyes	http://www.gwmicro.com/Window-Eyes/	Commercial

List and Links of Screen Reader Software on RNBGU Website



STUDENTS HELPDESK- SEARCH FOR TICKET

The screenshot shows the 'TCS iON HelpDesk' search page. The header includes the RNB Global University logo, navigation links (Home, Ticket Data, CR Data, Work List), and user options (Change Language, Export History, More, Help). The main search area is titled 'Ticket' and contains a 'Search' section with various filters. The filters are organized into three columns: Ticket Number, Problem Category, Problem Type, Problem Item, Severity, Status, Logged Date (From/To), Incident Occurrence Date (From/To), and Unit Name. Each filter has a dropdown menu or a date picker. At the bottom of the search section are buttons for 'Search', 'Reset', and 'Save Filter'.

Ticket Number	Problem Category	Problem Type
<input type="text"/>	<input type="text" value="--Select One--"/>	<input type="text" value="--Select One--"/>

Problem Item	Severity	Status
<input type="text" value="--Select One--"/>	<input type="text" value="--Select One--"/>	<input type="text" value="--Select One--"/>

Logged Date (From)	Logged Date (To)	Incident Occurrence Date (From)
<input type="text" value="17/08/2024"/>	<input type="text" value="24/08/2024"/>	<input type="text" value="17/08/2024"/>

Incident Occurrence Date (To)	Unit Name
<input type="text" value="24/08/2024"/>	<input type="text" value="--Select One--"/>

TICKET RAISE BY STUDENTS

The screenshot shows the 'Create' form for raising a ticket. The header includes the RNB Global University logo, navigation links, and user options. A warning message states: 'Please ensure you have the individual's explicit consent before entering his or her personal data. This consent is required for the collection and use of personal data for identified purposes.' The form is divided into two main sections: 'Personal Details' and 'Ticket Information'. The 'Personal Details' section includes fields for Employee Name, Location, Desk No, Email Id, Unit Name, Login Id, and Telephone No. The 'Ticket Information' section includes fields for Problem Title, Incident Occurrence Date, Problem Category, Requestor, Problem Type, Severity, Problem Item, Problem Summary, Additional Information, Asset ID, and Reference Ticket No. The form also has buttons for 'Add Fields' and 'Select Template'.

Personal Details

Employee Name	Email Id	Login Id
<input type="text" value="Jayant Das"/>	<input type="text" value="j1@rnbglobal.edu.in"/>	<input type="text" value="j1@rnbglobal.edu.in"/>

Location	Unit Name	Telephone No
<input type="text" value="BIKANER"/>	<input type="text" value="--Select One--"/>	<input type="text" value="--Select One--"/>

Ticket Information

Problem Title	Incident Occurrence Date	Problem Category
<input type="text"/>	<input type="text" value="24/08/2024 04:57 PM"/>	<input type="text" value="--Select One--"/>

Requestor	Problem Type	Severity
<input type="text"/>	<input type="text" value="--Select One--"/>	<input type="text" value="--Select One--"/>

Problem Item	Problem Summary
<input type="text" value="--Select One--"/>	<input type="text"/>

Additional Information

Asset ID	Reference Ticket No
<input type="text"/>	<input type="text"/>



TICKET CONFIGURATION

RNB Global University | Privacy Notice | Cookie Policy | Available

TCS iON HelpDesk

Change Language | Export History | More | Help

Home | Ticket Data | CR Data | Work List

Auto Ticket Configuration

Search | Select Filter

Problem Category: --Select One--

- Select One---
- PARENT INTERACTION
- ADMISSION
- RNBGU Team
- RNBGU Student
- Registrar Office
- Maintenance Department
- Examination Department
- Account Department
- Library
- IT Department
- Attendance Committee
- Forum Committee
- Admission Team
- Hostel
- Student Helpdesk
- Mess and Cafeteria
- Transportation
- House Keeping

Problem Type: --Select One--

Problem Item: --Select One--

Search | Reset | Save Filter

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TATA CONSULTANCY SERVICES

TICKET ACTION WORK LIST

Global University

Privacy Policy

Cookie Policy

RNB

GLOBAL UNIVERSITY

TCS iON HelpDesk

Change Language

Export History

More

Help

Home

Ticket Data

CR Data

Work List

Ticket Action WorkList

Search

Select Filter

From Date

17/08/2024

To Date

24/08/2024

Ticket Number

Problem Category

—Select One—

Problem Type

—Select One—

Problem Item

—Select One—

Severity

—Select One—

Search

Reset

Save Filter

There are no records to display



TICKET WORK FLOW

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[Cookie Policy](#)

Available

TCS iON HelpDesk

Change Language
Export History
More
Help

Home
Ticket Data
OR Data
Work List

Ticket Workflow

Search
Create

Modify Search

Search Listing

Select	Unit Name	Problem Category	Problem Type	Problem Item	Expert Group	Supervisor Group	Escalation Group
<input type="radio"/>	SCHOOL OF LAW	House Keeping	Cleaning	Cleaning	Jayant Das	Kalash Kumar Pareek	Kalash Kumar Pareek, Jayant Das
<input type="radio"/>	SCHOOL OF LAW	Transportation	Seat Issue	Seat Issue	Jayant Das	Kalash Kumar Pareek	Kalash Kumar Pareek, Jayant Das
<input type="radio"/>	SCHOOL OF LAW	Transportation	Book Seat	Book Seat	Jayant Das	Kalash Kumar Pareek	Jayant Das, Kalash Kumar Pareek
<input type="radio"/>	SCHOOL OF LAW	Transportation	Change Bus	Change Bus	Jayant Das	Kalash Kumar Pareek	Kalash Kumar Pareek, Jayant Das
<input type="radio"/>	SCHOOL OF LAW	Transportation	Route	Route	Jayant Das	Kalash Kumar Pareek	Kalash Kumar Pareek, Jayant Das

Showing 1-5 of 52 Results

Results loaded in 0.311 secs

Page 1 of 11

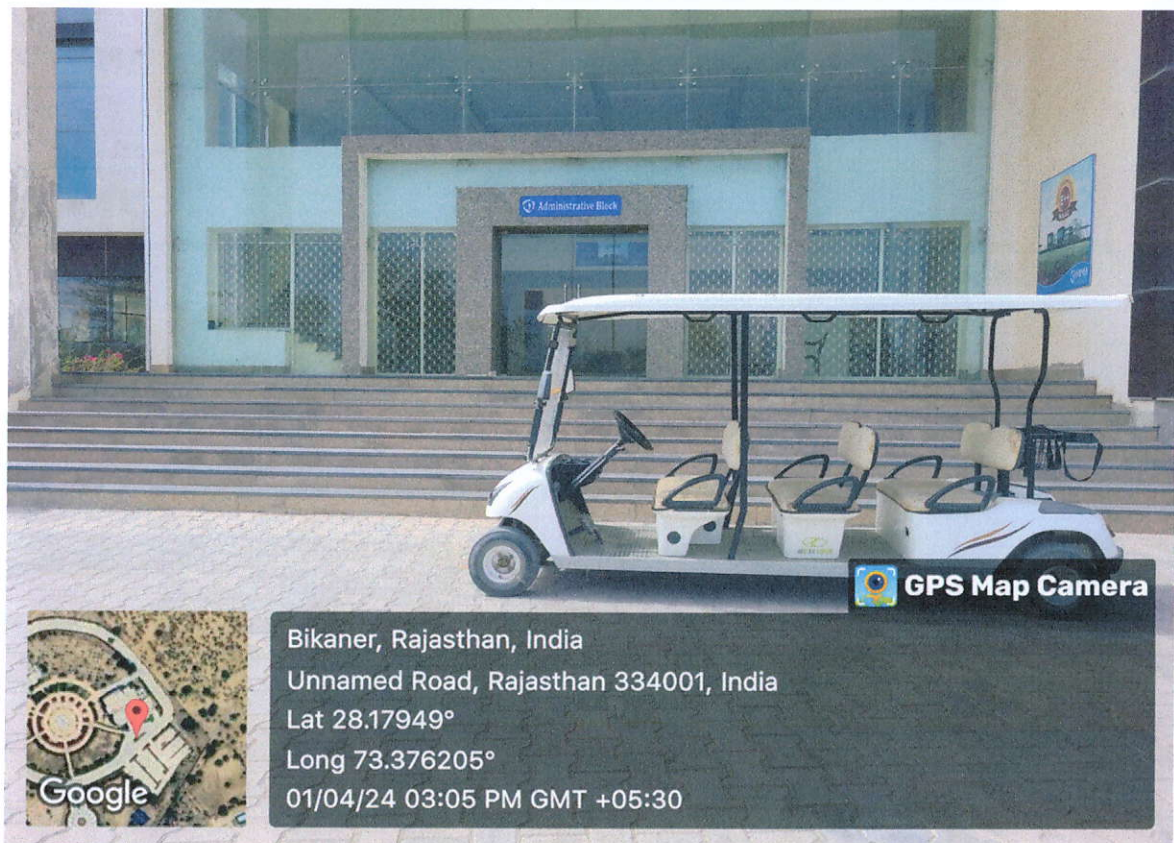
Edit

Delete

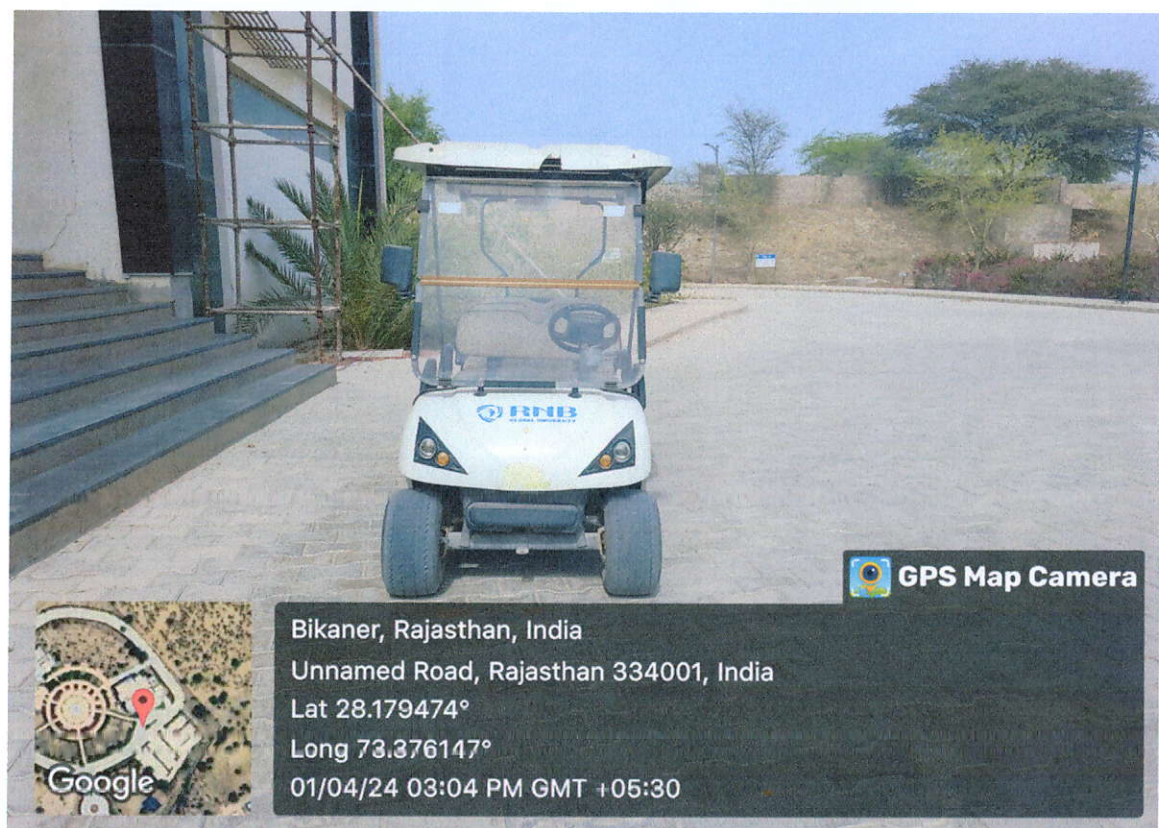
View

Cancel



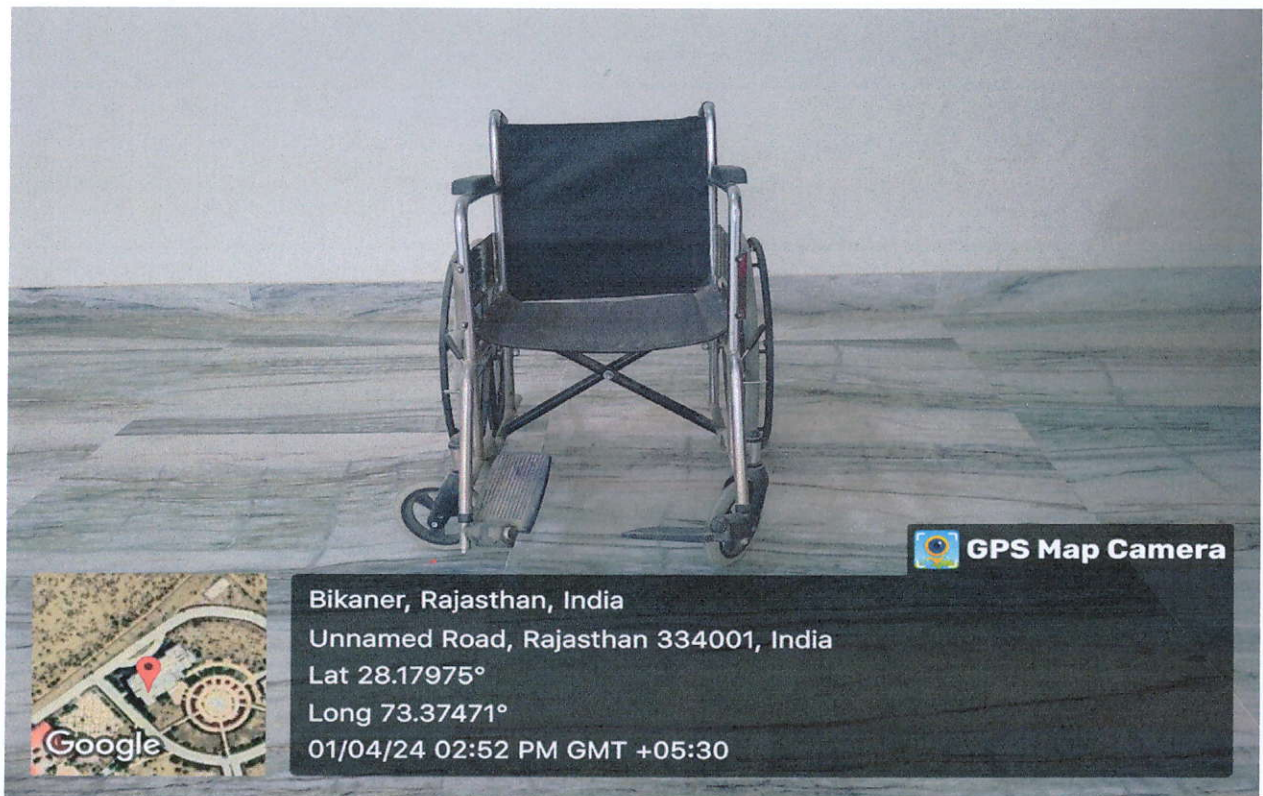


Battery Powered Cart at University Campus



Battery Powered Cart at University Campus



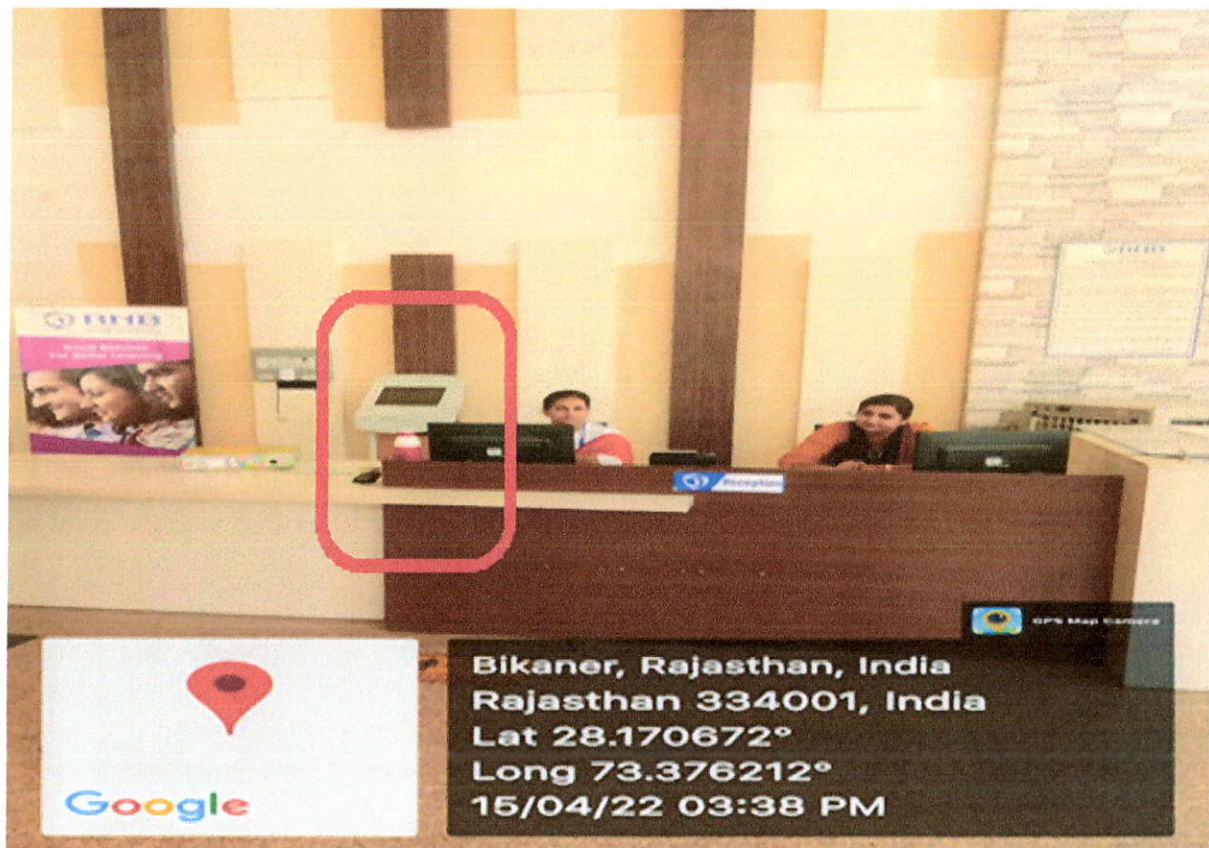


Wheelchair for Divyangjan in Academic Block



Divyangjan Rest room at Academic Block





Kiosk for Information Dissemination at Admin Building Reception

